One Way Sender ID Carrier Approval Form (CAF)

Complete this form to send a one-way text message.

See <u>SMS carrier approval</u> <u>process, forms, and</u> <u>examples</u> for details.

CONTENT PROVIDER INFORMATION

Destination/country If the message flow is unique per sender IDs, then an additional CAF is required.	
Company name	
Customer contact name	
Address	
Email address	
Contact number	



PROGRAM CATEGORY

List the sender ID names in order of preference. Use alphanumeric characters, such as a-z, A-Z, and 0-9. Sender IDs are country specific and are assigned based on availability. For more information, see Request a custom SMS Sender ID.	
	1st choice sender ID name:
	2nd choice sender ID name:
	3rd choice sender ID name:
	4th choice sender ID name:
	5th choice sender ID name:
	6th choice sender ID name:

Note: You cannot use the same sender ID to send transactional SMS messages and promotional SMS messages.

ACTION CATEGORY

Select one	New program:
	Other: (Please specify)



SERVICE TYPE

Select one	Promotional: (discounts, offers, etc.)	
	Transactional: (account alerts, OTP, etc.)	
	Other: (Please specify)	
Message volume		
	PROGRAM OVERVIEW	
Program / service name		
Program / service description		
Planned launch date		
MESSAGE FLOW		
Sample MT Provide a sample of the outgoing content your mobile consumers will receive.		
Opt-Out MT Provide a sample of the opt-out message consumers will receive when they opt out.		



END USER CUSTOMER SUPPORT

Toll free helpline	
Company email address	
Web address (URL)	
SMS Terms & Conditions location page (URL)	

